

handover

Efficiency ... from Hire to Retire

Certified Learning and Development Manager (CLDM) Program

10 – 11 July 2017

Amman, Jordan

Program Feedback

Issue Date

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Prepared by

Handover Consulting

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1. Introduction

This document has been developed following the completion of the workshops for the Certified Learning and Development Manager (CLDM) Program to document the feedback of the program based on the survey completed by the participants.

The following sections of the document will provide the following:

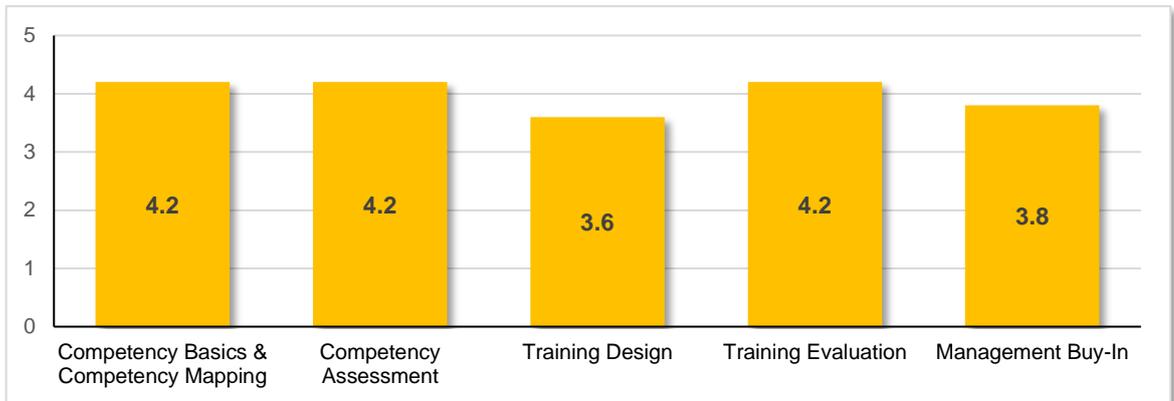
- Overview of the program information
- Feedback on the different aspects of the program
- Comments received from participants

2. Program Information

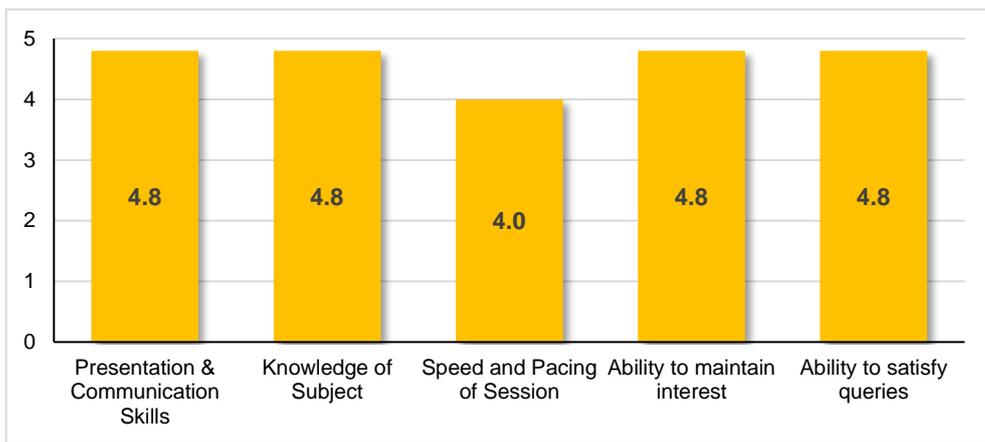
Program Title	Certified Learning and Development Manager (CLDM)	
Hosted by	Handover Consulting	
Program Instructor	Jayagopal Sridhar, Principle Consultant – Middle Earth HR	
Location	Amman, Jordan	
Conducted on	10 – 11 July, 2017	
Participants	Arab Potash	1. Muhammad Jameel (Training and Development Manager)
	Al Rajhi Bank	2. Safa'a AlQawabaa (Training and Development Sr. Unit Head)
	Samsung	3. Reem Al Tawarah (L&D Assistant Manager)
	Al Hamraa School	4. Zeina Fayoumi (Head of Professional Development)
	Arab Insurance Institute	5. Mohammad Okour (Sr. Training Officer)

3. Program Evaluation

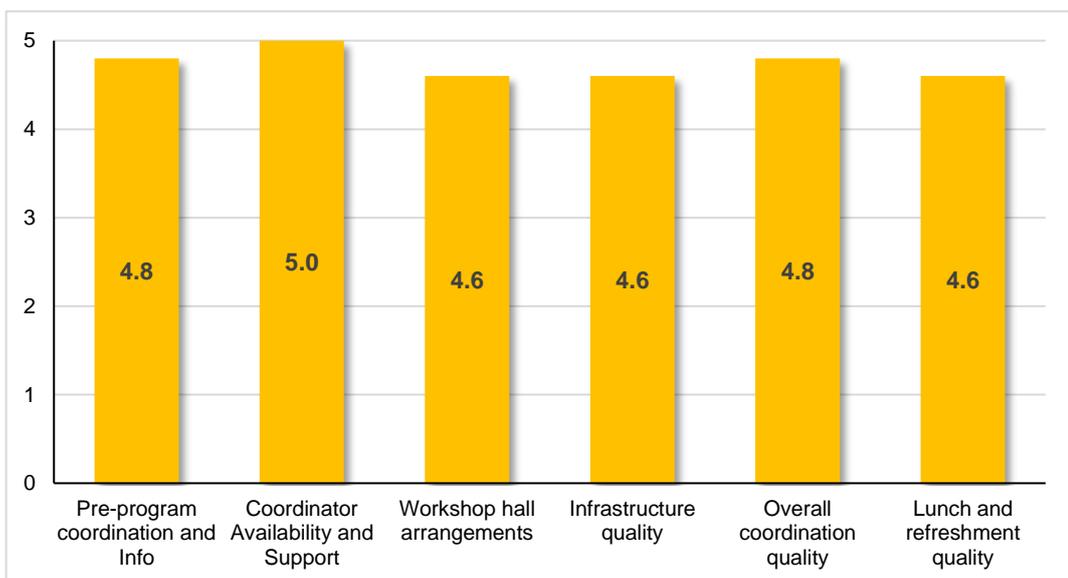
3.1. Program Topics/Subjects



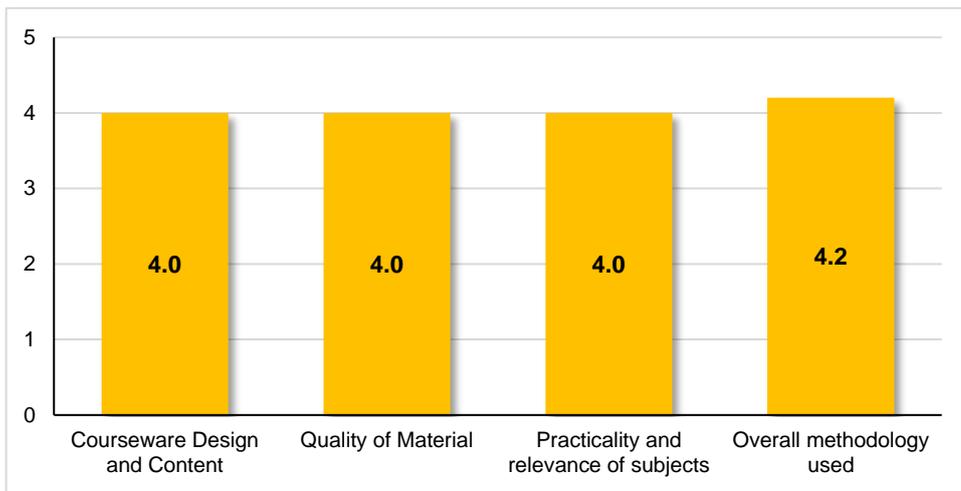
3.2. Faculty



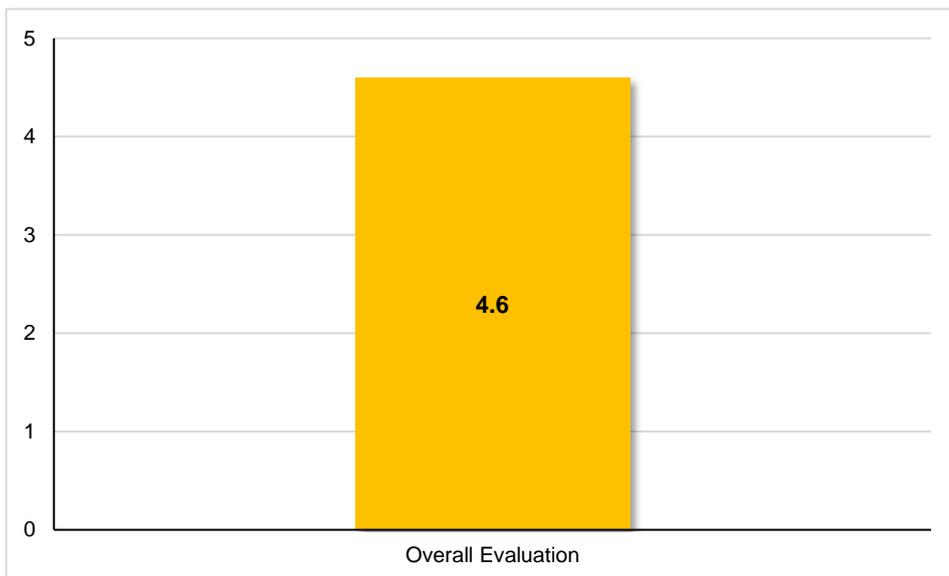
3.3. Program Coordination and Support



3.4. Program Courseware



3.5. Overall Evaluation of the Program



4. Comments from Participants

4.1. Overall comments about the program

- The program was very interesting, interactive, and useful for my work as a Training & Development Manager. It will have a great reflection on improving my area of work. I think such program shall be taken by all L&D professionals to have the same ideas, methods and best practices for standardization.
- Informative program.
- Very rich with new information for me.
- Very knowledgeable trainer.
- All preparations are excellent.
- The program was informative and enriched with practical examples and hands on activities.
- Very useful program. I learned new topics (competency mapping and ROI).

4.2. Things you liked the most about the program

- The instructor was very professional. I liked him very much.
- Very rich material that you can refer to in the future.
- Well organized and delivered.
- Rich of information.
- The logistics were well taken care of.
- The responsiveness of the Trainer & Mr. Ali.
- Interactive and informative.
- Covered the knowledge needed by L&D professionals.
- The interaction with the other Trainees.